Playstation 5 (Ps5) Parental Controls

Controls & settings guide

Learn how to manage screen time, spending, communication and more on your child's PlayStation 5 console. Setting parental controls along with regular conversations helps to support children's online safety while they game.

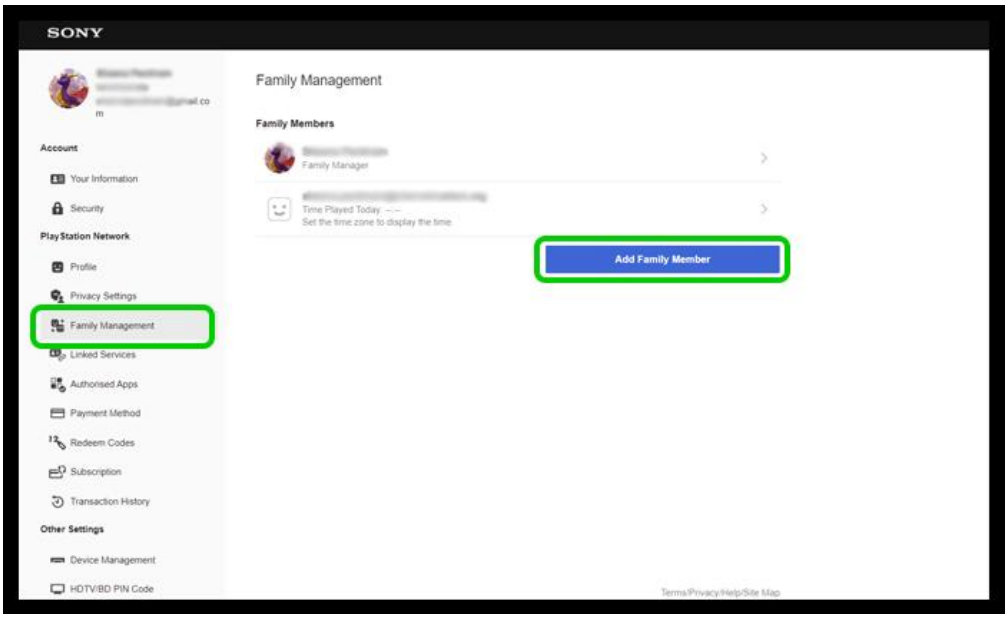
1 How to add a family member to your PS5

How to add a family member to your PS5
You can customise parental controls on PS5 for each individual user. To do this, you must add users to your 'family'.

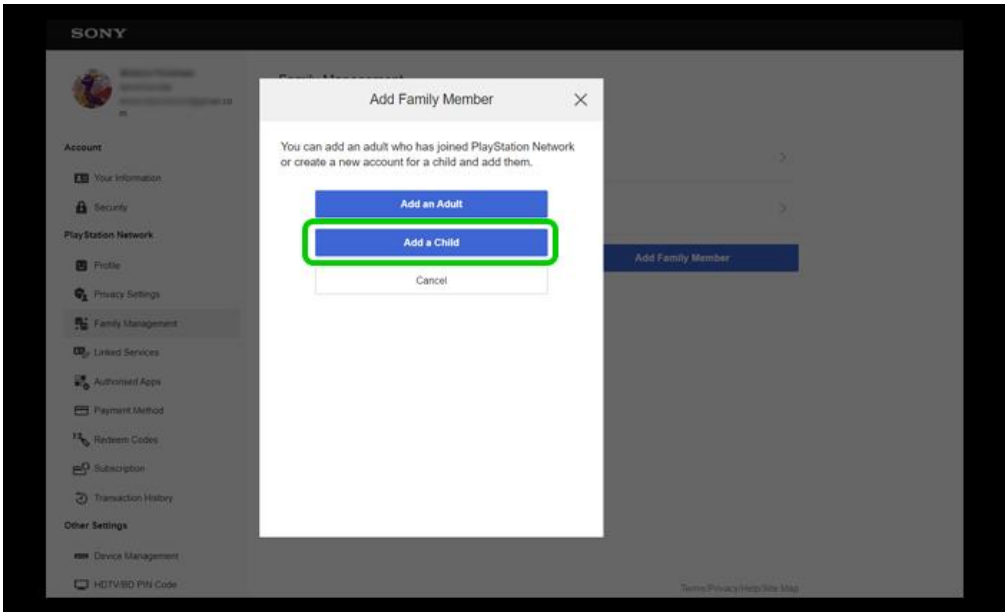
Easily manage your family settings at playstation.com/acct/family. You must have your own user account that you use to access the console.

To add a family member:

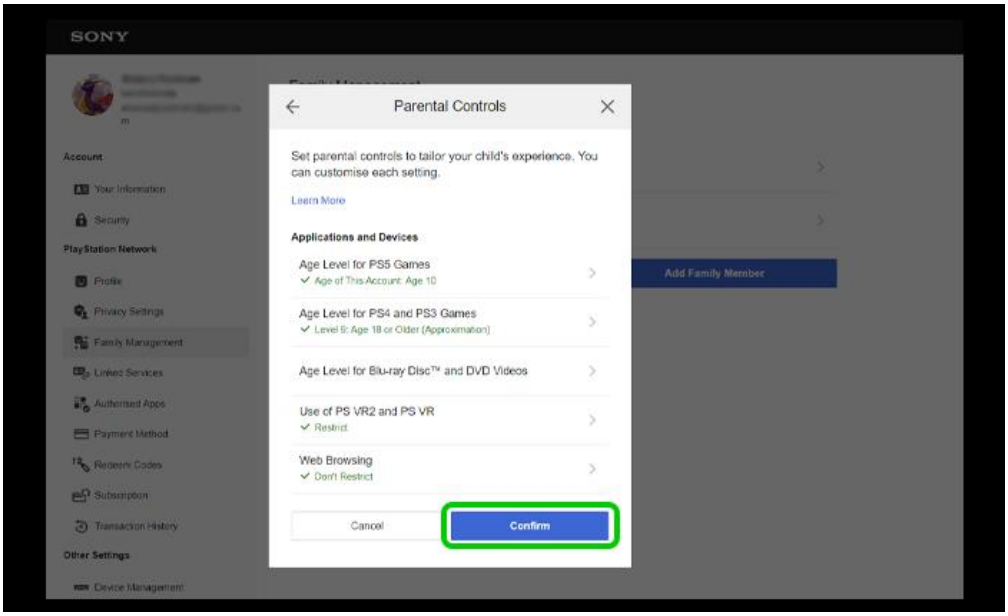
Step 1 – Login to your account in the web browser and select **Family Management** > **Add Family Member**.



Step 2 – Select **Add a Child**. Read over the information on the next couple of screens around privacy and data.



Step 3 – Follow the instructions to set parental controls or click **Confirm** to come back to parental controls later. By default, settings will reflect your child's age.



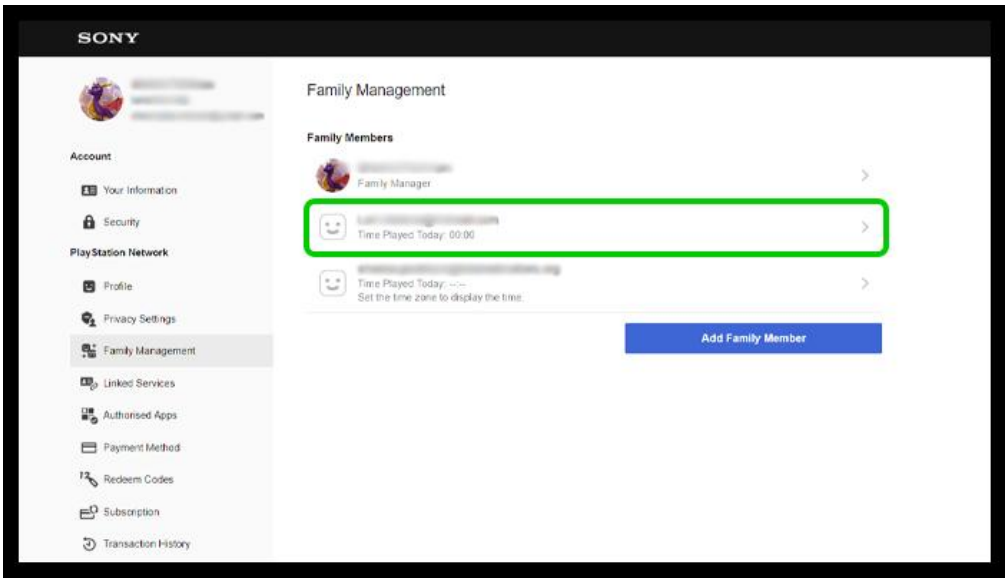
2 Manage spending limits in the PlayStation Store

Manage spending limits in the PlayStation Store
You can set monthly spending limits on the PlayStation Network. These limits apply to purchases made in the PlayStation Store only.

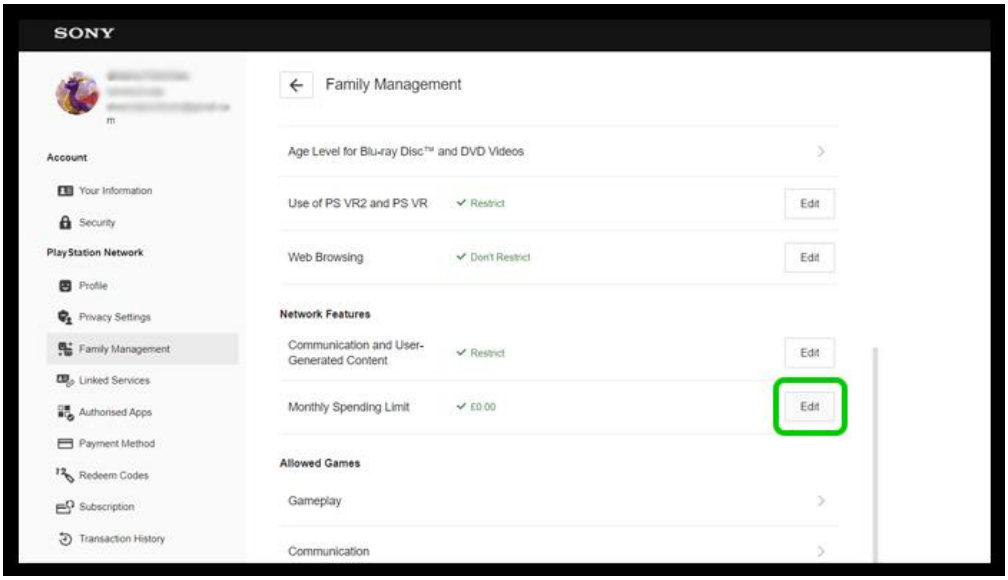
For in-game spending limits, you need to set limits in individual games. Find a guide to help.

To set limits in the PlayStation Store:

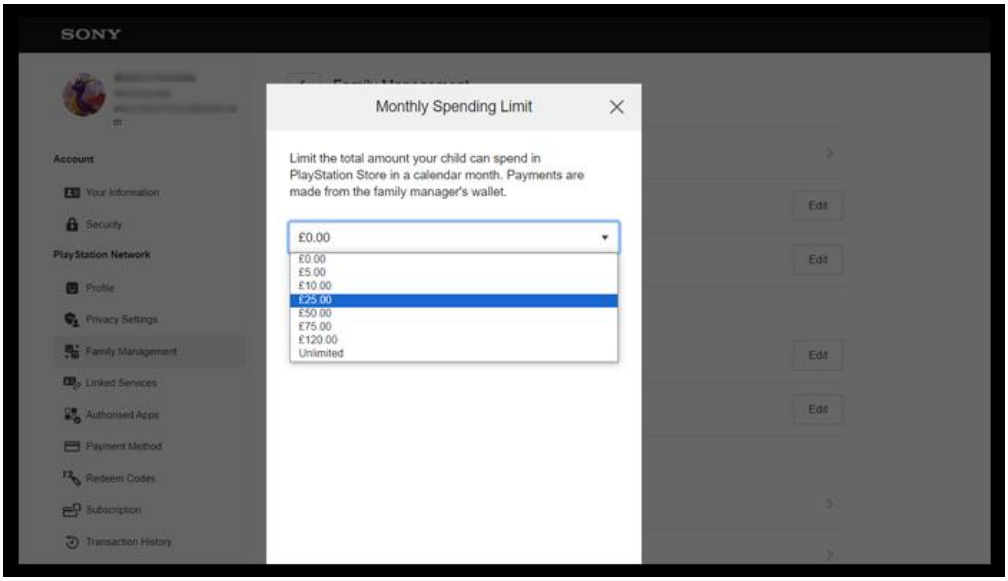
Step 1 – Go to **Family Management** on your account at playstation.com/acct/family and choose your **child's account**.



Step 2 – Scroll down to **Network Features**. Next to **Monthly Spending Limit**, select **Edit**.



Step 3 – Choose a **monthly limit**. This will apply to any purchase made by your child in the PlayStation Store. **Save**.



3 Restrict communication and user content

Restrict communication and user content

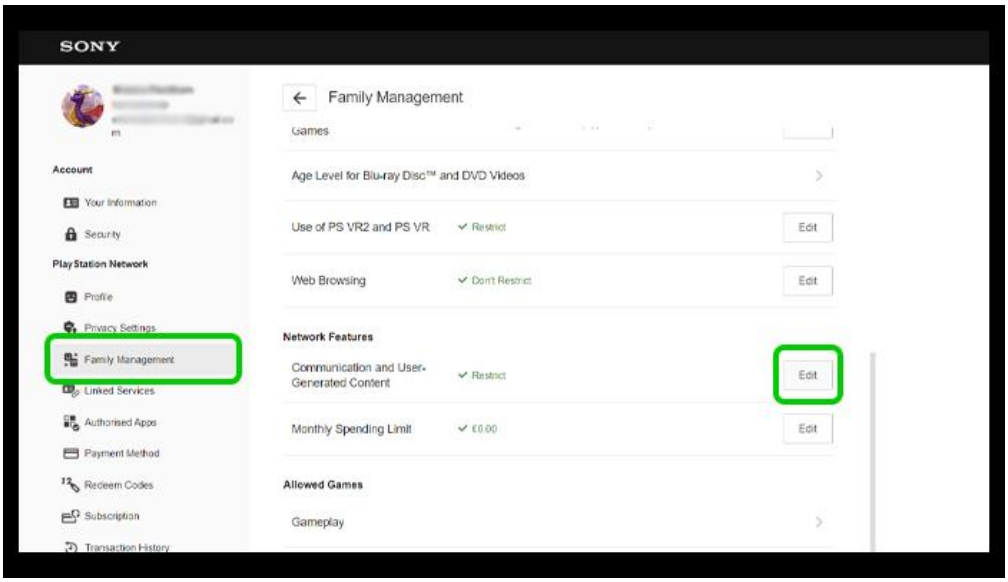
Via your PlayStation Network (PSN) account, you can restrict chatting and messaging for your child. This will include your child's friends.

With this setting, you will also restrict your child from sharing videos, images and text on PSN.

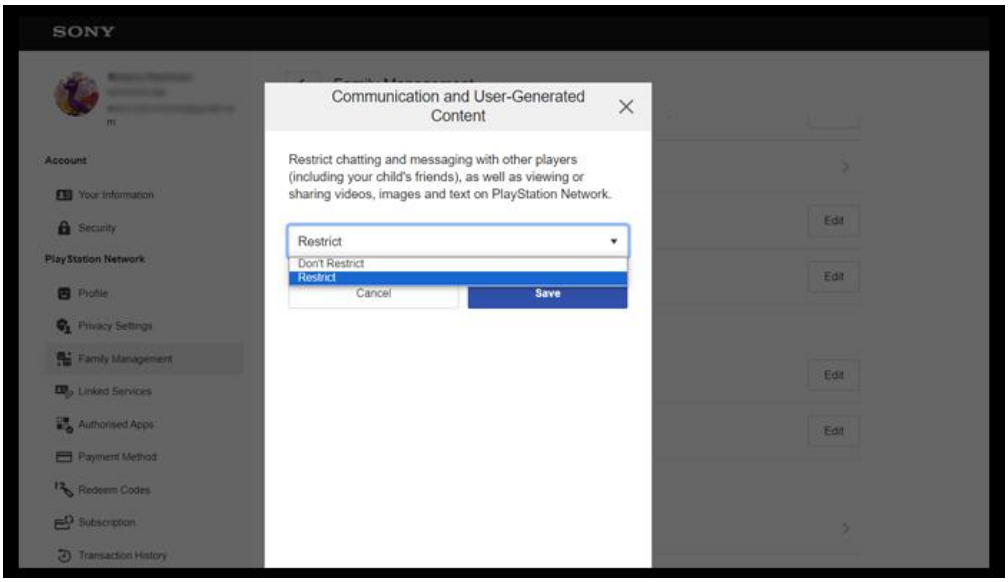
To restrict communication and user content:

Step 1 – Navigate to **Family Management** on your PlayStation account and choose your child's account.

Scroll to **Network Features**. Next to **Communication and User-Generated Content**, select **Edit**.



Step 2 – Select **Restrict** from the dropdown box. **Save**.



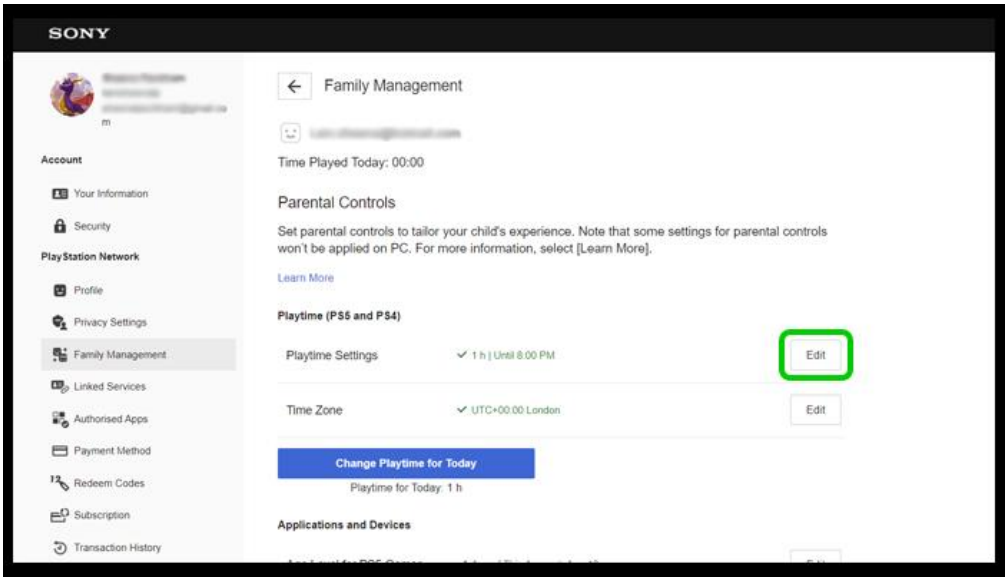
While this feature blocks all communication, you can customise individual games under **Allowed Games** on the Family Management screen.

4 How to manage screen time on PS5

How to manage screen time on PS5
You can set Playtime limits via web browser for PlayStation 4 and PlayStation 5. Login to your PlayStation account to access parental controls.

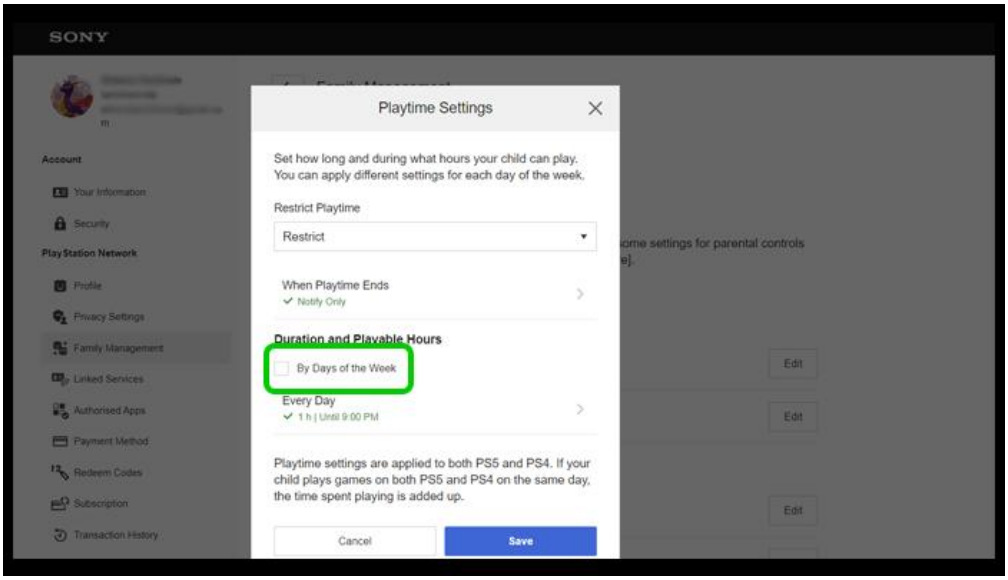
To set screen time limits:

Step 1 – From the **Family Management** menu, choose your child's account and then select **Edit** next to **Playtime Settings**.



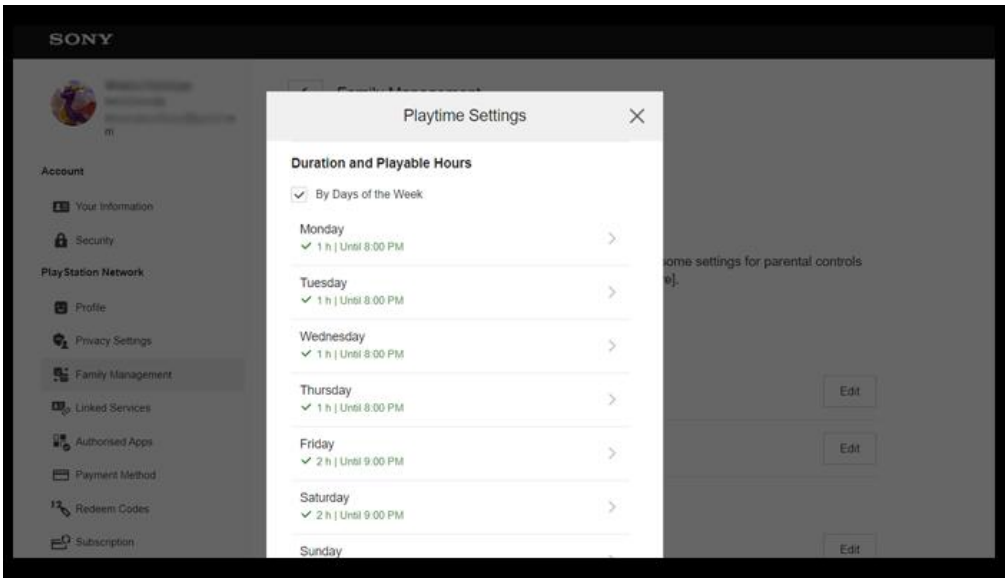
Step 2 – Make sure the dropdown box under **Restrict Playtime** is set to **Restrict**. You can then customise notifications and overall **Playable Hours**.

If you'd live different limits during the week compared to the weekend, tick **By Days of the Week**.If you'd live different limits during the week compared to the weekend, tick **By Days of the Week**.



Step 3 – Set how many hours your child can play each day and when they can play until to help them prepare for bedtime.

Save your settings.



Remember that these settings apply to both PlayStation 5 and PlayStation 4.

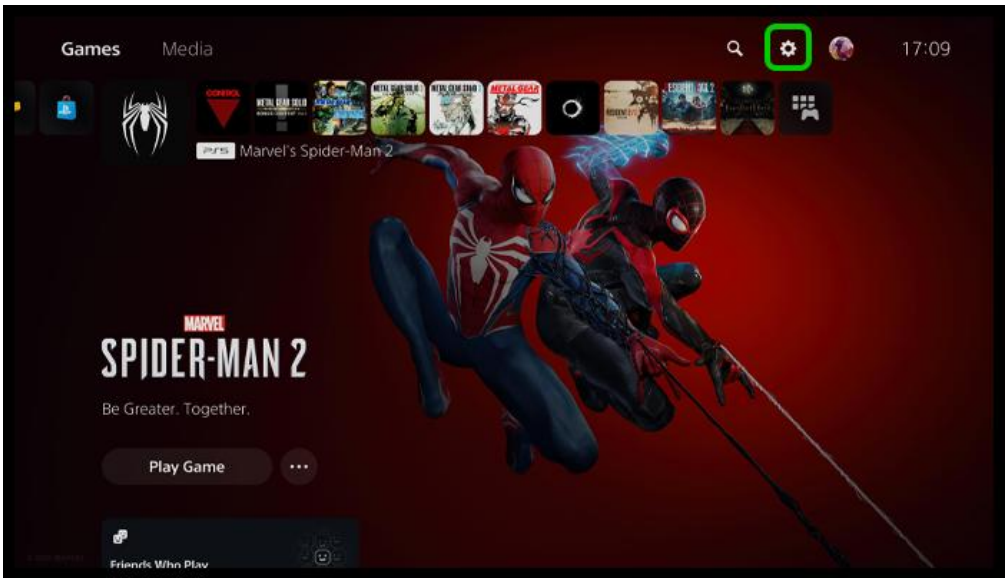
5 Setting age restrictions on PS5

Setting age restrictions on PS5
In addition to the controls you can set across devices and users on the PlayStation Network, you can set console-specific settings.

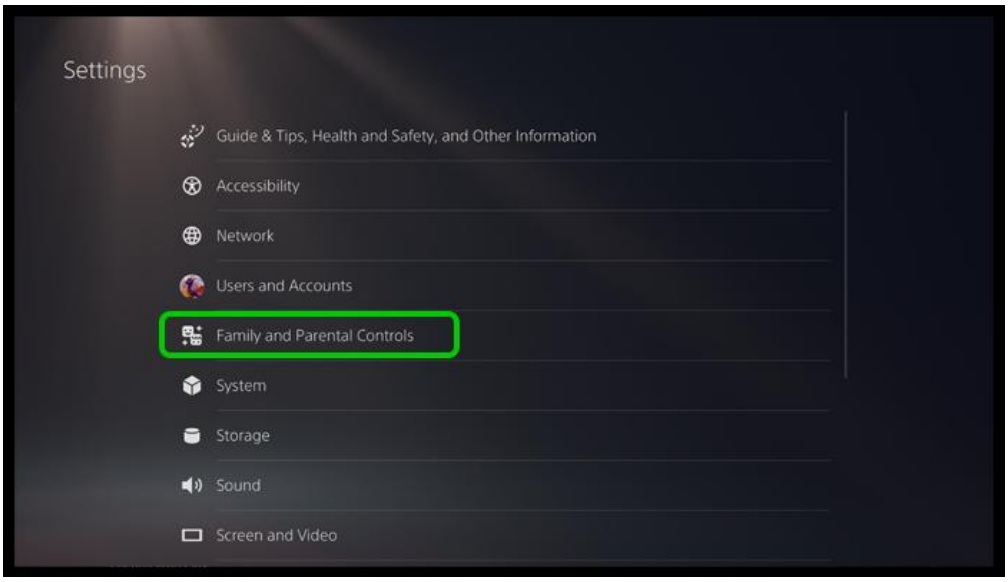
These controls will affect any new users who are added to the console.

To set age restrictions:

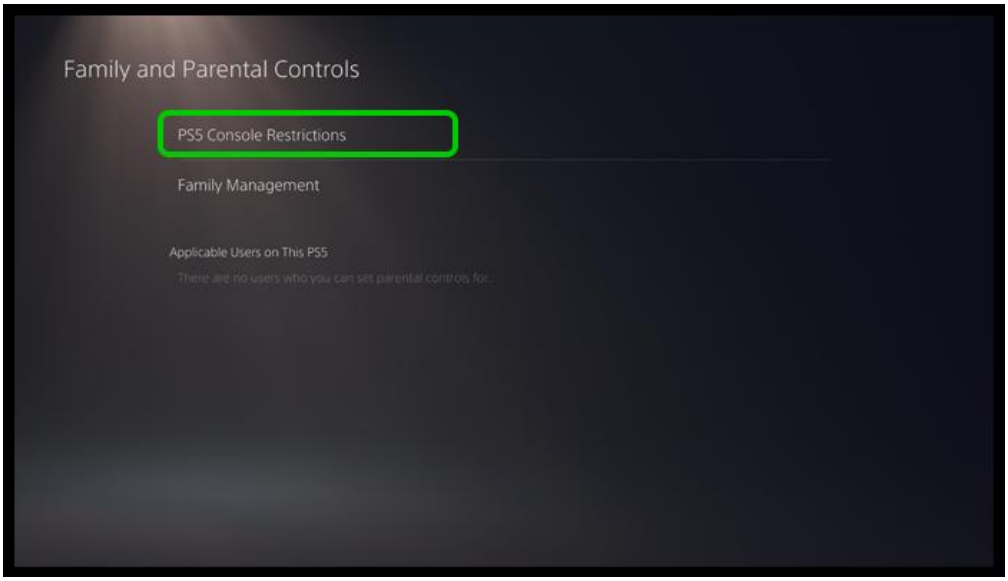
Step 1 – From your home screen, go to the gear icon to access **Settings**.



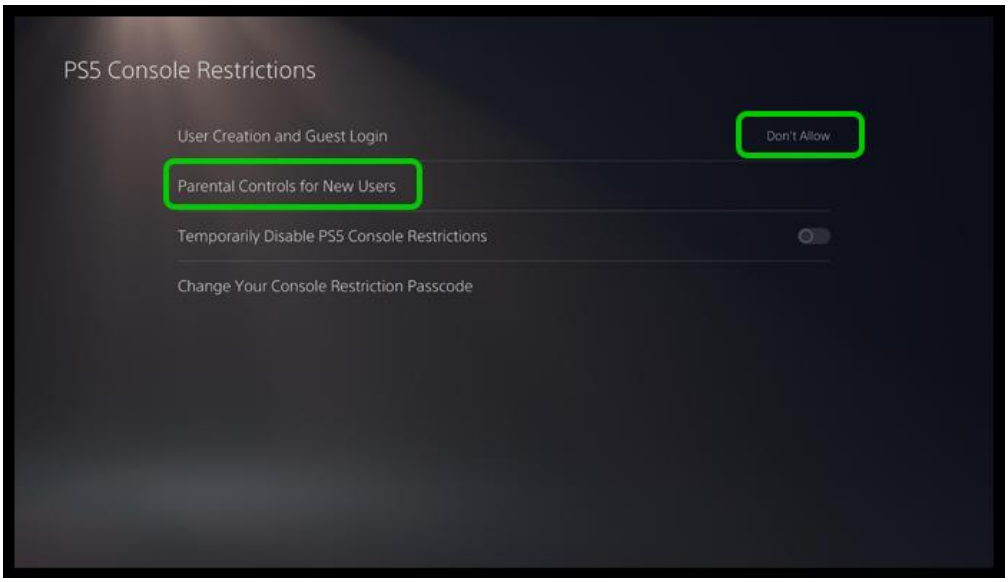
Step 2 – Select **Family and Parental Controls**.



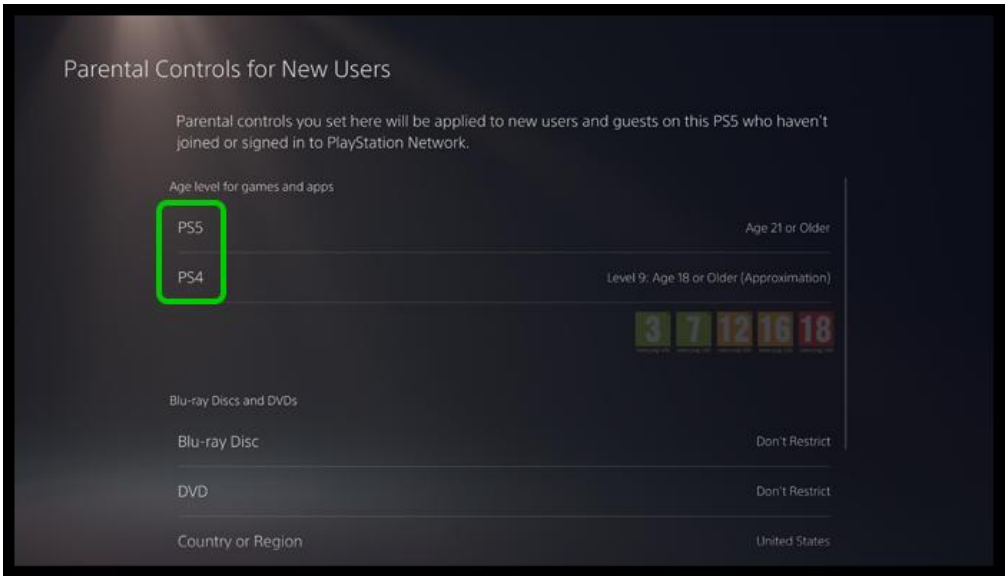
Step 3 – Select **PS5 Console Restrictions** and follow instructions to enter or set a **PIN**.



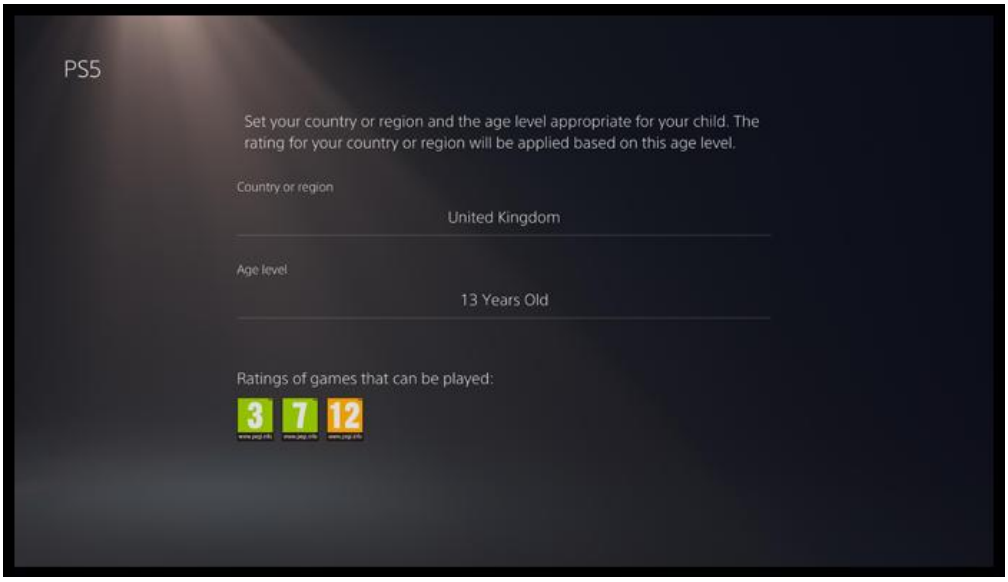
Step 4 – On the next screen, set **User Creation and Guest Login** to 'Don't Allow' so your child is unable to create new accounts. Select **Parental Controls for New Users**.



Step 5 – Under **Age level for games and apps**, choose **PS5** (then repeat following steps with **PS4**). This will apply to video games and apps from both PS5 and PS4.



Step 6 – Set your **Country or region**. This will ensure games ratings align to local system (e.g. the PEGI system in the UK). Then set the **Age level** you wish to allow. You will see which age ratings users can access as you change this level.



You can set additional restrictions for watching content from Blu-rays and DVDs in this same section.

6 Blocking players on the PlayStation Network

Blocking players on the PlayStation Network
If you're child is concerned about a player on PlayStation Network, you can block them.

It will stop them (and you) from:

Seeing each other's profile, activity or personal information;
Adding each other to parties or watching each other's screen during Share Screen;
Seeing each other's messages, even if they're added to a group by another player;
Hearing each other's voices or seeing each other's screens during Screen Share if you're both in the same party chat.

To block users on the PlayStation Network (PSN):

Step 1 – Press the **PS button** to go to the control centre and then select **Game Base**.

Step 2 – From the **Friends tab**, select a friend from the list.

You can also select players from the Parties tab by selecting the party and then the player from the members list.

Step 3 – On the player's profile select **...(More)** > **Block**.

